

# RESUMES

# INFORMATION TECHNOLOGY

Page #	Table Of Contents
2	Computer Programmer Diploma I
3	Computer Programmer Diploma II
4	Computer Programmer Diploma III
5	Computer Engineering Technology Diploma
7	Enterprise Software Development I
9	Enterprise Software Development II
10	Computer and Network Support Technician Diploma I
12	Computer and Network Support Technician Diploma II
13	Game Programming Advanced Diploma
15	Information Technology Solutions
17	Web Development
18	Wireless Telecommunications I
20	Wireless Telecommunications II

# Comp Progra

121 Anywhere Drive Toronto, ON A1B 2B1  
(905) 555-5555 • joslow@humbermail.ca • LinkedIn.com/in/comppro

---

## TECHNICAL SKILLS

### **Operating Systems**

- Knowledge of MS-DOS, Unix and all Windows platforms
- Configured protocols and URLs to run Internet under Windows XP

### **Software Packages**

- Proficient in Corel WP Suite, MS Office, Wingate Pro, Norton Ghost

### **Programming Languages**

- VB.NET, developed membership tracking and accounting system for a Ski Club
- Assessed needs and developed a system for use in a small business integrating an inventory and supply management system that linked to the supplier using Visual C++
- Developed a personal web homepage using CGI and HTML
- Able to consolidate the 4nfs into a logical database design and create databases in SQL

### **Networking Technology**

- Knowledgeable in LAN Tech., Topologies, Protocols, Internetworking

## INTERPERSONAL SKILLS

- Self motivated individual dedicated to completing tasks with precision and efficiency
- Ability to work well under pressure and meet deadlines
- Dynamic team leader and mentor with the ability to motivate team members
- Able to grasp new ideas and concepts very quickly

## EDUCATION

### **Computer Programmer Diploma**

*Humber Institute of Technology and Advanced Learning, Toronto, ON*

September 2013 - April 2015

## EMPLOYMENT EXPERIENCE

### **Computer Technician**

*Humber Institute of Technology and Advanced Learning, Toronto, ON*

May 2015 - Present

### **Technical Support**

*Blue and Brown Enterprises, Hamilton, ON*

January - December 2014

### **Internet Lab Instructor**

*Seneca College, Oakville, ON*

May – August 2013

### **Programming Assistant**

*A.J Direct, Montreal*

January 2012 – February 2013

**REFERENCES AVAILABLE UPON REQUEST**

# Computer Program Analyst

2007-236 Anywhere Blvd. Toronto ON A1B 2C3  
(416) 777-7777 | iti@humbermail.ca | linkedin.com/in/humbercomp

## KEY SKILLS

- Extensive experience in Software program testing, installation, usage and maintenance
- Strong analytical and problem solving skills that help detect and troubleshoot errors
- Ability to multitask and work under pressure
- Highly skilled with time, task and data management abilities
- Dynamic team leader with the ability to motivate team members
- Exceptionally good communication skills

## EDUCATION

### Computer Programmer Diploma

September 2011 - April 2013

Humber Institute of Technology and Advanced Learning, Toronto, ON

## COMPUTER SKILLS

**Languages:** C, C++, SQL, JCL, COBOL, HTML, Visual Basic

**Networking:** Network Management, Digital Telephony, TCP/IP, Transmission/Switching, LAN, Telecommunications Concepts

**Platforms:** Windows OS, UNIX, Dos 6.2, Novell 5

**Applications:** MS Office Suite (Word, Excel, Access, PowerPoint and Outlook), Paradox

## EMPLOYMENT HISTORY

### Lab Peer Tutor

September 2015 - Present

Humber Institute of Technology and Advanced Learning, Toronto, ON

- Assist student staff in using a variety of software applications, including MS Office
- Tutor students one-on-one and in groups concerning computer languages

### Kitchen Manager

January 2013 - August 2015

J.J's Soup and Sub, Toronto ON

- Managed and scheduled a staff of six
- Resolved customer inquiries and complaints

**REFERENCES AVAILABLE ON REQUEST**

# I.T. Programmer

11 Anywhere Lane, Toronto ON A1B 2C3  
(416) 444-4444 • jasmine@aol.com • [Linkedin.com/in/itprogrammer](https://www.linkedin.com/in/itprogrammer)

## HIGHLIGHTS OF QUALIFICATIONS

- Excellent communication and business writing skills
- Developed a personal web homepage using CGI and HTML
- Assessed needs and developed a system for use in a small business integrating an inventory and supply management system that linked to the supplier using Visual C++
- Introduction to UNIX
- Using Visual Basic, developed membership tracking and accounting system for a beach resort
- Leadership Certificate from Humber College Leadership Workshop
- Ability to work well under pressure and with deadlines
- Equally effective as an individual or as a member of a team
- Ability to learn quickly

## EDUCATION

### Computer Programmer Diploma

*Humber Institute of Technology and Advanced Learning, Toronto, ON*

April 2015

## COMPUTER SKILLS

Visual Basic	C and C++	COBOL	Telecommunications
JAVA	Web Design	Microsoft Office	OOD
JCL	UNIX	Simply Accounting	SQL
Paradox	Windows	Systems Analysis	Visual C++

## EMPLOYMENT EXPERIENCE

### Assistant Manager

*Aerofleet Services, Toronto, ON*

June 2015 - Present

- Manage staff of 15 employees
- Plan employee schedules, improve employee and customer relations
- Deal with customer complaints

### Dispatcher

*AeroSpace Services, Toronto, ON*

October 2014 - June 2015

- Answered telephones and dispatched limousine orders
- Assisted with data entry
- Supervised employees

**REFERENCES AVAILABLE UPON REQUEST**

# I.T. Engineer

29 Klondike Rd. Unit #2

Scarborough, ON M7G 7G7

(416) 555-6666 • jane12@email.com • linkedin.com/in/iteng

## COMPUTER SKILLS

- Hardware: Desktops, Servers, Laptops, Modems, Network Cards, Mother Boards, Printers, Scanners, Routers, Hubs, Switches
- Windows NT/2000, SCO UNIX, Windows 95/98/XP/Vista/7
- TCP/IP, NetBEUI, WINS, DNS, DHCP, Ethernet, Fast Ethernet
- MS Office Suite 9X/2000, Veritas Backup Exec, Symantec Ghost
- C, C++, Visual Basic, Assembler, SQL, Java
- Linux, Unix, Networking, System Administration

## ACADEMIC AND LAB WORK HIGHLIGHTS

- Built a network at home using Linux and a Pentium 4 running Windows XP
- Organized System Administrator using a Linux System
- Wrote a program to simulate CPU "fetch and execute" cycles
- Wrote programs in Assembler, C, C++, Visual Basic, Java, SQL
- Created an editor in C++ to process documents like the MS Dos Edit program
- Built an experimental database to keep track of a manufacturing process
- Designed and built an experimental mouse that navigates a maze autonomously
- Built simple electronic circuits with power supply

## EDUCATION

### Computer Engineering Technology Diploma

Humber Institute of Technology and Advanced Learning, Toronto, ON

Sept. 2012 - May 2015

## WORK EXPERIENCE

### Help Desk Technician / Advisor

Credit Suisse, Toronto, ON

Dec 2012 – Jan 2014

- Provided first-level technical support for global IT infrastructure supporting 35,000+ employees throughout Canada and overseas
- Troubleshoot hardware, software and connectivity issues for a mixed Unix, Windows NT/2000 and mainframe environment
- Challenged to provide timely resolutions to support mission-critical application users
- Achieved the highest levels of productivity, handling over 1,000 calls per week and averaging 200+ calls daily
- Earned solid reputation for resolving complex issues and providing exceptional customer service

**WORK EXPERIENCE CONTINUED**

**Laptop Repair Technician**

**Jan 2010 – Aug 2012**

Vanstar / Inacom, Toronto ON

- Accountable for analyzing, troubleshooting and resolving internal user's and external client's desktop and laptop issues
- Repaired and configured laptops for customers
- Configured and maintained customized images for each client and internal user utilizing Ghost software
- Inspected desktops and laptops prior to shipment
- Trained and mentored Junior Technicians
- Gained extensive knowledge of all computer models including Compaq, Hewlett Packard and IBM
- Credited with providing excellent support to 20 clients
- Recognized for high level of productivity, analyzing and resolving technical issues within 24 hours

**REFERENCES AVAILABLE UPON REQUEST**

# Enterprise Software Development

1223 Silver Drive Oakville, ON L74 3H3

905-845-7879 | gburns@humbermail.ca | www.georgeburns.net | linkedin.com/in/gbruns

## HIGHLIGHTS OF SKILLS

- Led a team of four in planning and developing a website using Microsoft Project
- An experienced team leader with the ability to initiate/manage cross-functional teams and multi-disciplinary projects
- Designed and developed a portal website for Housing Development Executives using Java/Swing and Oracles/MySQL software
- Using Java and SQL, developed a commercial website for a tennis club
- Excellent written and oral communication skills

## TECHNICAL SKILLS

*Languages:* C/C++, VB, JavaScript/JavaSwing, HTML4, Oracle 8i, MySQL

*Platforms:* Windows NT, MS Windows 2000, XP, Unix/RedHat Linux

*Application:* MS Excel, Word, Access, Project, IDE: Jbuilder Enterprise Ed.6

*Web Programming:* Client-side scripting in JavaScript, VBScript Server-side scripting in Perl, Java Servlets Back-end programming and Oracle's connectivity using JDBC Back-end Server development: WebLogic 6.0 and Apache Web Servers

## PROFESSIONAL EXPERIENCE

### Database and Software Designer

June 2015 - Present

Ace Manufacturing Co. [Toronto ON]

- Developing a computer Reservation System
- Designing software to store employee and company information
- Using the Plumtree corporate portal software, organized and pulled relevant dynamic information for corporate website
- Developing a database for Toronto and surrounding area households for use by direct mail fundraising purposes

### Client Service Assistant

July 2013 - January 2014

Venture System Group [Toronto ON]

- Raised client satisfaction by creating and implementing staff training programs which resulted in significant improvement in services
- Liaised between industry and development groups to ensure standards were met

## WORK EXPERIENCE CONTINUED

**Server/Host** October 2010- June 2012

Paddington Steakhouse [Toronto ON]

- Refined interpersonal skills through customer interaction in one of Toronto's busiest restaurants

## EDUCATION

**Enterprise Software Development Postgraduate Certificate** Sept. 2014-May 2015

Humber Institute of Technology and Advanced Learning [Toronto ON]

**Bachelor of Science - Computer Science** Sept. 2009-June 2011

University of Toronto [Toronto ON]

## AWARD AND ACHIEVEMENTS

- Scholarship for excellence each year throughout university studies - University of Toronto (Jan. 2009)
- Award for Excellence in Science and Technology - University of Toronto (Sept. 2010)

**REFERENCES, TRANSCRIPTS AND PORTFOLIO AVAILABLE UPON REQUEST**



# Enterprise Software Development

1234 Network Street, Suburb, Toronto ON | 416.545.6623 | samjones@gmail.com | [Linkedin.com/in/entsoftdev](https://www.linkedin.com/in/entsoftdev)

---

## HIGHLIGHTS OF QUALIFICATIONS

---

### TECHNICAL SKILLS

- C# .NET
- Visual Basic .NET
- Visual Studio .NET
- Net Framework 1.0 and 2.0
- HTML/DHTML
- PHP
- SQL Server
- MySQL

### INTERPERSONAL SKILLS

- Self-motivated individual dedicated to completing tasks with precision and efficiency
- Ability to work well under pressure and meet deadlines
- Successful history in managing teams and projects; able to work with no supervision
- Able to grasp new ideas and concepts very quickly

---

## EDUCATION

---

**Enterprise Software Development Postgraduate Certificate**

Sept. 2014-April 2015

*Humber Institute of Technology and Advanced Learning, Etobicoke, Ontario*

---

## CERTIFICATIONS

---

**Microsoft Certified Solution Developer (MCSD)**

June 2013

**Prince2 Certified Practitioner**

April 2012

---

## EMPLOYMENT EXPERIENCE

---

**Junior Software Application Developer**

June 2015 - Present

*IT-Pathways.ca, Toronto, Ontario*

- Successful completion of the Business Consolidation Portal that bring together information from various external databases into one location
- Developing database for Toronto and surrounding households for use by direct mail fundraising purposes

**Web Developer**

May - August 2014

*Blue and Brown Enterprise, Toronto, Ontario*

- Developed and enhanced online production website using HTML, Javascript, CSS and PHP
- Used Plumtree corporate portals software, organized and pulled relevant dynamic information for corporate website

**Internet Lab Instructor**

May - August 2012

*Humber College, Etobicoke, Ontario*

- Tutored students one-on-one and in groups concerning computer languages

**REFERENCES AVAILABLE UPON REQUEST**

# COMP NETWORK SUPPORT

32 Anywhere Blvd. Toronto, ON M6F 4F6

(416) 458-9856 • [doe@humbermail.ca](mailto:doe@humbermail.ca) • [linkedin.com/in/compnet](https://www.linkedin.com/in/compnet)

## COMPUTER SKILLS

Windows Server	Microsoft Office	C/C++	Windows 2000 Pro	SQL
COBOL	NT Workstation	Systems Analysis	Digital Telephony	Cisco Router
Visual Basic	Java	JCL/MVS	SNMP Fundamentals	LAN Administration
UNIX/LINUX	TC/IP	Veritas Backup Exec	Symantec Ghost	DHCP

## PERSONAL SKILLS

- Quick learner with sharp attention to detail
- Works well in a fast-paced environment
- Strong teamwork skills with proven leadership abilities
- Excellent communication skills
- Organized, punctual and reliable

## EDUCATION

**Computer and Network Support Technician Diploma (Honours)** **Sept. 2013-May 2015**  
*Humber Institute of Technology and Advanced Learning, Toronto ON*

**MCSE – Windows NT Server 4.0, Server in the Enterprise, TCP/IP Exchange 5.5, Workstation 4.0, and Networking Essentials** **April 2012**  
*Applied Information Management Services Inc., Toronto ON*

**Computer Programmer Analyst Diploma (Co-op) Telecommunications Option** **Sept. 2009-May 2011**  
*Humber Institute of Technology and Advanced Learning, Toronto ON*

**Bachelor of Arts in Community Studies Sport Administration Option** **Sept. 2006-June 2010**  
*Cape Breton University, Sydney NS*

## RELATED WORK EXPERIENCE

**LAN Instructor – Continuing Education** **June 2015 - Present**

*Humber Institute of Technology and Advanced Learning, Toronto ON*

- Provide expertise in the implementation of products by directing and coaching of students during class
- Provide functional supervision of students in the training environment
- Evaluate trainee performance in the classroom, on-the-job and in the laboratory settings.
- Use a variety of training materials including classroom lesson plans, laboratory guides, and activities to foster learning
- Maintain knowledge of products and features and technology with the ability to conduct effective, high quality training

**RELATED WORK EXPERIENCE CONTINUED**

**Technology Analyst** **September 2013 – May 2014**

*Network Services, Humber Institute of Technology and Advanced Learning*

- Provided technical support and troubleshooting for help desk work orders for Novell 3.11 network at Humber
- Installed images and troubleshooting problems on Windows NT network using Ghost
- Developed software for installing instructions for College Placement Tests

**Technology Analyst** **October 2012 – April 2013**

*Coca-Cola Beverages Ltd.*

- Responsible for nationwide rollout of Windows NT with Windows 7, MS Office 2010, Lotus Notes 4.52, Client Access and other specialty software from Novell
- Ordered software and hardware for Desktop Technology Services
- PC Troubleshooting
- Provided meridian telephone support using Switchview software

**Lab – Peer Tutor** **September 2011 – May 2012**

*Humber Institute of Technology and Advanced Learning*

- Tutored students in: C/C++ Programming, COBOL, Business Statistics and Introduction to Personal Computing

**AWARDS AND ACHIEVEMENTS**

- President's letter 1<sup>st</sup>, 3<sup>rd</sup>, 4<sup>th</sup>, 5<sup>th</sup>, 6<sup>th</sup> Semesters; Computer Information Systems
- Humber College Honour Roll, all six Semesters; Computer Information Systems
- Student Leadership Certificate from Humber College Summer Leadership Workshop
- Bill Yard Memorial Award, 2011
- Humber College Accounting Faculty Department Award, 2010

**REFERENCES AVAILABLE UPON REQUEST**

# Net Administer

253 121<sup>st</sup> St. W., PO Box 212 Toronto, ON, M7G 5G7  
Phone: (416) 458-9745 • Email: lanadminister@email.com  
Linkedin.com/in/netadminister • Twitter.com/netadminister

## PROFILE

- Computer and Network Support Technician with Electrical Engineering background
- Strengths in technical and network support

## QUALIFICATIONS

- Skilled in network troubleshooting and maintenance
- Knowledgeable in Windows Platforms Server/Professional, NetWare 3.x/4.x and Unix
- Experienced in using Fortran, ACCESS, DB2/SQL and HTML
- Knowledge of network adapter cards, routers/bridges and lower layer protocols

## EDUCATION

**Computer and Network Support Technician Diploma** Sept. 2013- May 2015

Humber Institute of Technology and Advanced Learning, Toronto ON

**Bachelor's Degree in Electrical Engineering** Sept. 2009- Apr 2014

North China University of Technology, Beijing China

## EXPERIENCE

**Computer Engineer/Assistant Engineer** Mar – Dec 2013

Computer Center of the Design and Research Institute, Toronto ON

- Accounted for WAX785, PDP 11/23 and provided Technical Support
- Developed application software for industrial area and architecture

**Technical Manager/Electrical Engineer** Jan. 2012 – Feb. 2013

Acousticguide Ltd., Beijing China

- Provided Electronic Product Support including PC, Audio & Video System and Electronic Assemble Equipment

**REFERENCES AVAILABLE UPON REQUEST**

# Game Programming

205 Humber College Blvd.

Toronto, ON M9W 5L7

416-675-6622

[games@humbermail.ca](mailto:games@humbermail.ca)

[Linkin.com/in/gameprog](http://Linkin.com/in/gameprog)

---

## EDUCATION

### **Game Programming Advanced Diploma**

Sept. 2012-April 2015

Humber Institute of Technology and Advanced Learning

Toronto ON

- Relevant Courses: Web Programming and Design, Operating Systems, Game Computing, Project Management, Computer Graphics
- Achievements: Student Leadership Certificate

## SUMMARY OF QUALIFICATIONS

- Experienced in object oriented programming, play station programming, game programming and engines
- Extremely proficient in graphic designing in Illustrator, Photoshop, Flash and Coral Draw
- Expertise in 3d modeling, amorphium, and bryce 3d
- Proficient in OpenGL, software rendering and DirectX
- Strong command of communication programming such as TCP/IP, sockets
- Interpersonal skills: Strong communicator with willingness to support and assist coworkers while exhibiting leadership qualities

## COMPUTER SKILLS

- C#(.NET), Visual Basic(.NET), Java SE/ME, C/C++
- Windows XP, Unix
- SQL
- HTML, XML
- Microsoft Office, (Word, Excel, PowerPoint)
- Adobe Photoshop, ImageReady and Premiere

## **EMPLOYMENT HISTORY**

### **Game Programmer**

January 2013 - Present

Fun Studio Software

- Designing, planning and coding of dos and flash games
- Program and support many different tools for control and management
- Responsible for the demonstration and presentations of new projects
- Efficiently handle bug fixing and troubleshooting
- Testing of new projects

### **3D Art Intern**

May - August 2012

Bitcasters

- Successfully created assets which included costume designs and race track boundaries
- Employed skills learned at Humber College and geared them towards a professional, team-based working environment
- Actively worked on *StormHawks* video game for YTV; used 3ds Max, Maya and Photoshop to create assets for the game

## **PROJECTS**

- Developed characters for remake of "Frogger" video game using Java ME (2013)
- Utilized Box2D and C++ to develop a game resembling a Rube Goldberg Machine (2012)

*REFERENCES AVAILABLE UPON REQUEST*

**Information Technology Solutions**  
1555 Farwood Street, Toronto, Ontario M1N 2M2  
416.258.2366 info@humblex.ca  
LinkedIn/in/infotechsol

---

**HIGHLIGHTS OF QUALIFICATIONS**

***Technical Skills:***

- Linux/Unix
- Window 9x/NT/2000/XP
- Oracle
- FoxPro
- Dbase II
- C.C
- BASIC
- MS-Money
- Encarta

***Interpersonal Skills:***

- Self-motivated individual dedicated to completing tasks with precision and efficiency
- Ability to work well under pressure and meet deadlines
- Equally effective as an individual or as a member of a team
- Able to grasp new ideas and concepts very quickly
- Demonstrated ability to act as a group leader exercising appropriate motivation and support

**EDUCATION & CERTIFICATIONS**

**Information Technology Solutions Postgraduate Certificate** Sept. 2013-April 2015

Humber Institute of Technology and Advanced Learning, Toronto ON

**Honours Bachelor of Applied Science, Computer Engineering** Sept. 2008-June 2012

University of Waterloo, Waterloo ON

**EMPLOYMENT EXPERIENCE**

**Mentor/Escalation Support** May 2015 - Present

TECHNICAL SUPPORT ENTERPRISES, Brampton, Ontario

- Promote to Mentor, handling escalation processes and mentoring other support professionals while working via phone, email, and chat.

- Promote from frontline support professional to second-tier technical support manager, supervising frontline phone support for Microsoft Corporation for Money, Encarta, PC Games, and other similar products.
- Responsible for the strategic development and implementation of cost-effective training and support solutions that are designed to provide improved productivity, streamlined operations, and faster access to critical information.

**Quality Monitoring Lead**

2009 – 2011

John Buck Solutions Inc., Toronto, Ontario

- Participated in quality assurance procedures, verifying sales calls taken by the other agents, provide constructive feedback to agents, and adhere to the specific support levels that have been purchased by the client.
- Provided comprehensive system support, configuration, maintenance, and training for Providian Bank and promoted value added products and services for existing clients.

**REFERNCES AVAILABLE UPON REQUEST**



# Web Dev

1275 Elgin Street, Burlington ON | 905.325.3255 | webdev@gmail.com | LinkedIn/in/webdevel

---

## HIGHLIGHTS OF SKILLS

- Proficient in various web design programs including HTML, Adobe Photoshop, Shockwave, Dreamweaver, Perl, and FrontPage
- Extensive use and knowledge of end user programs and browser integration problems for web page design
- Led a team of six in planning and developing a website using Microsoft Project
- Donated abilities and time to not for profit entities that required technical abilities in creating web pages

## TECHNICAL SKILLS

*Languages:* C/C++, VB, JavaScript/JavaSwing, HTML4  
*Platforms:* Windows NT, MS Windows 2000, XP, Unix/Redhat Linux  
*Application:* MS Word, Excel, Access, Project

## EDUCATION

**Wed Development – Post Graduate Certificate** September 2014- August 2015  
*Humber Institute of Technology and Advanced Learning, Etobicoke, Ontario*

**Computer Science – Bachelor’s Degree** January 2008-January 2012  
*Brock University, St. Catharines, Ontario*

## PROFESSIONAL EXPERIENCE

**Computer Room Assistant** September 2015 - Present  
*Seneca College, Toronto, Ontario*

- Managing computer rooms for college students
- Performing various help desk and management duties
- Assisting in myriad project assignments for computer animation courses

**Intern / Web Developer** Sept. 2011 – May 2012  
*Betasearch.com Inc., Toronto, Ontario*

- Assigned various duties including web page maintenance and design of Betasearch home page
- Assisted programmers in implementation of video and imagery into site as well as test editing

**REFERENCES AVAILABLE UPON REQUEST**

# Wireless Communications

801-43 Wireless Dr. Mississauga, ON L0L 2S4  
(416) 555-555 • wirel@email.com • linkedin.com/wirel

## SUMMARY OF SKILLS

- Troubleshooting and accurate testing skills
- Perform setups to the manufacturer's specifications
- Electronics soldering techniques
- Computer literate: Environments: UNIX, NetWare, DOS, and MS Windows
- Applications: MS Word, Word Perfect, and MATLAB
- Built a prototype dual mode power supply
- Wireless Service Technology Practical Experience:
  - Receivers – Sinad, Sensitivity and Inter-modulation
  - Transmitters – RF Output Power, CTSS and DTMF Tone Set-up
  - Cavity Turning – Pass, Reject, Duplexers and Combiners

## EDUCATION

**Wireless Telecommunications Postgraduate Certificate** Sept. 2014-April 2015  
*Humber Institute of Technology and Advanced Learning, Toronto ON*

**Electronics Engineering Diploma – with honors** Sept. 2011-April 2014  
*Humber Institute of Technology and Advanced Learning, Toronto ON*

## MAJOR AREAS OF STUDY

- PCS (Specializing in CDMA & GSM)
- Cellular Technology – AMPS
- Broadband Communication –SONET, ISDN, & ATM
- Data Communications
- Telecommunication Systems
- Introduction to UNIX SYSTEM V Release 4.2
- Fiber Optic Communications
- Wireless Data Network – LAN, WAN & Knowledge of TCP/IP
- Applied Electromagnetic (Transmission Lines Analysis, Antennas and RF propagation Analysis)

## EMPLOYMENT EXPERIENCE

**Field Inspector/ Customer Service** Aug. 2015 – Present  
*ROGERS CABLE/I.M.S, Toronto ON*

- Tested and physically inspected status of cable feed (active or not)
- Converted "unauthorized" users to paying subscribers

**Shipper and Receiver** Apr. 2013 - Jun. 2014

*BURNHAM ADVANCE TRANSPORT SERVICE, Toronto, ON*

- Loaded and unloaded trailers using forklift and clamp truck and Raymond reach truck

**EMPLOYMENT EXPERIENCE CONTINUED**

**Assembler/Machine Operator**

Nov. 2010 - Jan. 2011

*KRIS KRAFT OVERHEAD DOORS INC.*

- Assembled steel garage doors
- Operated punch press machines and assisted in changing dies

**ACCOMPLISHMENTS**

Honor Roll (3 years) – School of Information Technology and Electronics

**REFERENCES AND TRANSCRIPTS AVAILABLE UPON REQUEST**

# Wireless Communications Post-Grad

555 SIVERWOOD Dr. Anywhere, Ontario M4C 3J4

416-666-6666 • good@ipnet.com • linkedin.com/in/wirepost

## SUMMARY OF QUALIFICATIONS

- 5 years networking and Wireless Telecommunications experience
- Bachelors Degree in Electronics Engineering and Wireless Technology
- Registered Professional Engineer of Ontario
- Specialized in installation, operation and optimization of PCS BTS (CDMA)
- Demonstrated testing, tuning and performing analysis of BTS systems
- Experience with RF test equipment to design test beds
- Strong team player with analytical and problem solving skills
- Ability to solve problems and possesses strong interpersonal skills
- Strong oral and written communication skills
- Fluent in English, French, and Spanish
- Dynamic team leader and mentor with the ability to motivate team members

## TECHNICAL SKILLS

- Microwave and RF Techniques
- Digital Signals processing Simulation and Synthesis (processor/controller)
- Protocols and Data communication
- Novell and Window Platform Networks Analysis
- Programming with C++, Pascal, Basic and Assembly Language
- Systems Layout and Schematic Drawing using AutoCAD
- Controls Systems/Circuit Design and Analysis with PLC, HMI and SCADA
- Power Distribution System Design, evaluation and maintenance

## PROFESSIONAL EXPERIENCE

### Telecommunications Specialist

Sept. 2015 – Present

Rogers Communications, Toronto ON

- Wire, assembly and solder panels using nuclear generating station control systems
- Read, analyze and understand drawing and material documents

### Technician/Customer Support

Jan. – Aug. 2014

Bell Mobility, Toronto ON

- Handled customer complaints and issues
- Tuned, analyzed performance, and solved technical problems of RF propagation
- Planned and implemented prevented innovative reports for existing and proposed systems
- Remote/on-site technical support and services to clients
- Developed a Global positioning System for business analysis and research

## EDUCATION

**Post Graduate Certificate – Wireless Telecommunications** Sept. 2014-May 2015  
Humber Institute of Technology and Advanced Learning, Toronto ON

**Bachelor of Electrical & Electronic Engineering – Systems Control** Sept. 2008-May 2012  
University of China, Hong Kong

- Degree evaluated by University of Toronto equivalent to a 4-year Degree

## VOLUNTEER HISTORY

**Receptionist** Oct. 2013 – May 2014  
Abe Simpson Retirement Home, Toronto ON

- Answer the main phone line and direct calls
- Greets guests and directs them to other offices or locations
- Answers questions about the agency and provides forms when necessary
- Records donations that come in and enters them in the database.

## ACCOMPLISHMENTS

- Photography and Amateur Radio Operator
- Awarded the best baseball coach of the year, Ontario Youth Baseball League

**REFERENCES, TRANSCRIPTS AND PORTFOLIO AVAILABLE UPON REQUEST**