**Mock Interview Questions**

**Introductory Question**

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| Tell Me About Yourself | **Don’ts*** + Ensure they don’t include personal, illegal answers such as age, # of children, who they are dating/married to etc.
	+ Don’t need to say their name because we already know

**Do’s**Speak to what is relevant to job posting:* Education
* Skills & Strengths
* Relevant experience
* Why you want to work with them
 |
| *e.g. I am in my final semester of the Bachelor of Commerce Human Resources Management program at Humber College where I am learning about payroll, training and recruitment. During school I maintained a full course load while working a part-time job which provided me strong time management and multitasking skills. The reason I applied for this role is because of your strong commitment to the health and wellness of your employees as seen through your lunch time programming.* |
| **Additional Info:** <https://www.themuse.com/advice/tell-me-about-yourself-interview-question-answer-examples>  |

**Proof of Research and Interest Question**

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| Why are you interested in this role? | **Don’ts*** + Talk about how you will “learn” and “grow”
	+ Only mention what is included on job posting, they know you just memorized what information they gave you
	+ Too general or uninformed

**Do’s*** + Show you did your research on the company
	+ Show your enthusiasm for the company
	+ Show you fit in with the culture
	+ Identify a couple of key factors that make the role a great fit for you (relevant to the job)
 |
| Why are you interested in working for our company? |
| What do you know about this role? |
| What do you know about this company? |
| *e.g. I've seen your company consistently listed as one of the top places to work. I've read employee testimonials and heard of your enthusiasm for encouraging employee growth through education, training, and vast resources. I already know that engaged employees produce better work, and that is evident in the most recent campaign you created. I would love to join your innovative team, continue to create great work.* |
| **Additional Info:** <https://www.themuse.com/advice/3-steps-for-answering-why-do-you-want-this-job><https://biginterview.com/why-do-you-want-to-work-here/>  |

**Strengths & Weaknesses**

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| What is your greatest strength? | **Don’ts*** + Rattle off a list of qualities
	+ If they ask for 1, only give 1

**Do’s*** + Tell them why the strength is needed to do well in this job
	+ Make it relevant to the job
 |
| Name your top 3 strengths. |
| *E.g. my time management will ensure I meet all deadlines placed by the client and management* |
| **Additional Info:** <https://www.themuse.com/advice/3-smart-strategies-for-answering-whats-your-greatest-strength> |

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| --- | --- |
| What is your greatest weakness? | **Don’ts*** + Use a personality trait
	+ Use a common answer that isn’t really a weakness at all (perfectionist, care too much, can’t say no)
	+ Mention something that is high up on the job posting as important to them

**Do’s*** + Look at job posting and see what skills are an “asset to have”
	+ Spin it to a positive of how you are working to improve on the skill so it won’t be a red flag for their hiring decision
 |
| What is your greatest weakness and how will it impact you in this role? |
| *e.g. I get nervous for presentations, but in my program they have us do many group and individual presentations. I have also signed up to our campus Toastmasters. This has given me more confidence and experience.* |
| **Additional Info:** <https://www.themuse.com/advice/4-ways-to-answer-whats-your-biggest-weakness-that-actually-sound-believable> |

**Situational/Scenario Questions**

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| What would you do if two teammates were embroiled in a conflict that kept the team from completing its task? | **Don’ts*** + Just say what you would do hypothetically
	+ Just say what you think they want to hear

**Do’s*** + Say what you would do
	+ Finish it off with a SAR story of a similar situation you experienced
	+ Situation
	+ Action
	+ Result
 |
| How would you deal with a colleague at work with whom you seem to be unable to build a successful working relationship with? |
| You disagree with the way your supervisor says to handle a problem. What would you do? |
| Your coworker asks you to lie to your supervisor about how long they have been on their break, what would you do? |
| *e.g. I would do x, y, z. Let me provide you an example of a time a similar thing happened …*  |
| **Additional Info:**<http://careers.humber.ca/docs/interview/Behavioural-Interview-July-2016.pdf> |

**Behavioural Questions**

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| Tell me about a time you made a mistake. | **Don’ts*** + Just say what you would do hypothetically
	+ Talk generally

**Do’s*** + Use a STAR (Situation, Task, Action, Result) story of a similar situation you experienced
	+ Give a SPECIFIC example, of a SPECIFIC time
	+ Find the story that is most relevant to the job you are applying to
	+ Can focus on job, school, personal –whichever is most relevant
 |
| Tell me about a time when you had to cope with strict deadlines. Give me an example. |
| Tell me about a time you had to go above and beyond the call of duty in order to get a job done. |
| Give me a specific example of a time when you used good judgment and logic in solving a problem. |
| *e.g. When I was working at Shoppers Drug Mart as a cashier, a customer wanted to use an expired coupon. I kindly explained it was expired and let them know of where they can find up to date coupons and let her know next weekend a similar deal will be happening. The customer thanked me for the information and came back the next weekend.* |
| **Additional Info:**<http://careers.humber.ca/docs/interview/Behavioural-Interview-July-2016.pdf> |